

# THE COUNSELLING CENTRE FOR PEOPLE WITH HOUSING & SOCIAL DIFFICULTIES IS A PROJECT OF KLIK E.V. IN BERLIN.

### • We provide help to you ...

... if you are homeless or at risk of losing your home.

### • We will help you ...

... to take a complete look at your situation, to identify appropriate assistance possibilities and make sustainable use of them.

### • Our aim is ...

... to understand your questions and concerns.  
... to assist you in clarifying your individual problems or your wishes for development.

## The Counselling Centre for People with Housing and Social Difficulties

is funded by the Berlin Senate Department for Labour, Social Affairs, Gender Equality, Integration, Diversity and Anti-Discrimination, with funds from the Integrated Social Program (ISP).

## CONTACT

### Beratungsstelle

für Menschen in Wohnungsnot & sozialen Schwierigkeiten  
Torstraße 210  
10115 Berlin

Phone: +49 30 . 235 97 97 0

Fax: +49 30 . 40 74 97 94

Mail: [empfang@klik-berlin.de](mailto:empfang@klik-berlin.de)

Web: [www.klik-berlin.de](http://www.klik-berlin.de)

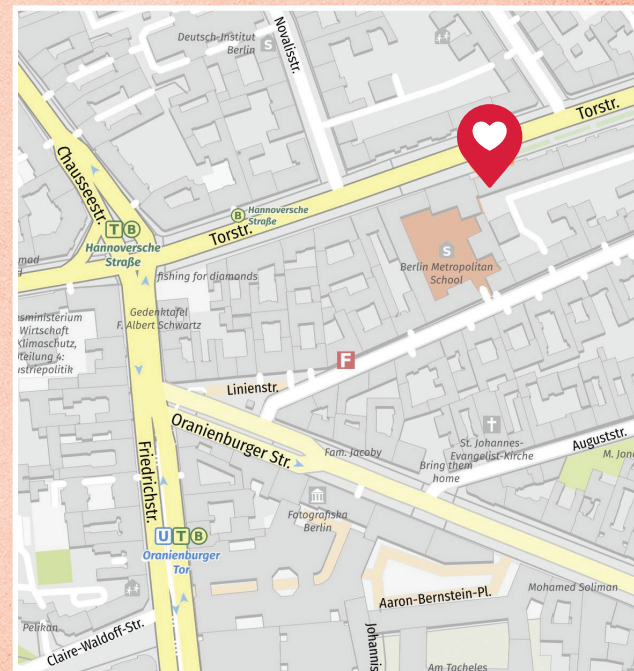
### Traffic connection:

S-Bahn/city train: Oranienburger Straße/Nordbahnhof (S1, S2)

U-Bahn/metro: Oranienburger Tor (U6)

MetroTram: Torstraße/U Oranienburger Tor (M1, M5);

Nordbahnhof (M10, M8)



# COUNSELLING CENTRE FOR PEOPLE WITH HOUSING AND SOCIAL DIFFICULTIES

[WWW.KLIK-BERLIN.DE](http://WWW.KLIK-BERLIN.DE)

Senatsverwaltung für Arbeit, Soziales, Gleichstellung, Integration, Vielfalt und Antidiskriminierung

BERLIN





# WE SUPPORT YOU BY ANSWERING YOUR QUESTIONS & SHOWING YOU NEW APPROACHES & POSSIBILITIES!

First of all, we figure out which questions you need to get answered. This could be, alongside with your housing situation, for example related to

- Securing your livelihood/financial situation
- Social relations
- Health issues
- Education/work

At the beginning of our cooperation we need to figure out and clarify your support needs.

- What do you want to achieve?
- What do you need?

In the next step we put our heads together about how to reach your goal. We clarify

- What you are able to manage by yourself with the possibilities available;
- Where you need support from somebody else;
- Who can assist you to reach your goals.

We have a lot of information available about the structure and the functioning of systems of assistance in Berlin. Upon request, we refer you to appropriate assistance services.

**We provide counselling services in German, English, Polish, Romanian and Bulgarian.**

## WHERE?

**Counselling Centre**  
for People with Housing & Social Difficulties  
Torstraße 210  
10115 Berlin  
[www.klik-berlin.de](http://www.klik-berlin.de)

## WHAT & WHEN?

### OPENING HOURS

#### MONDAY TO FRIDAY

10.00 - 12.00

Arranging appointments & Picking up mail

10.00 - 17.00

Consultations with appointments

### ARRANGING APPOINTMENTS

**Phone:** +49 30 . 235 97 97 0 (MO - FR 10.00 - 12.00)  
**Mail:** [empfang@klik-berlin.de](mailto:empfang@klik-berlin.de)

- For capacity reasons, we only issue postal addresses as part of the counselling process.
- If your problem is **ONLY** finding an apartment, unfortunately we cannot assist you.

## KLIK E.V. OFFICE

Linienstraße 119  
10115 Berlin  
**Phone: +49 30 . 235 97 97 21,  
+49 30 235 97 97 23**

Register Court: Amtsgericht Charlottenburg  
Register of Associations: VR 31870 B  
Tax ID: 27/670/61724

**Board of Directors:** Prof. Dr. Claudia Steckelberg,  
Prof. Dr. Vincenz Leuschner, Dr. David Tilcher  
**Advisory Board:** Dr. Klaus Jankowski, Klaus Finneiser,  
Prof. Dr. Philipp Enger, Dr. Martin Römermann  
**Administration and Project Management:** Alexandra Post,  
Marcel Nouvertne

### Bank details:

GLS Bank  
IBAN DE28430609671142557300  
BIC GENODEM1 GLS

KLIK e.V. is a member of



Unsere Förderer:



## Linklaters

