

THE CONTACT & COUNSELLING CENTRE FOR PEOPLE WITH HOUSING & SOCIAL DIFFICULTIES IS A PROJECT OF KLIK E.V. IN BERLIN.

We help you to take a look at your situation in its entirety, to identify appropriate assistance possibilities and to make use of them in a sustained manner.

• We provide help to you ...

... if you are homeless or at risk of losing your home

• Our focus is ...

... to support young people aged between 18 and 26

... to support homeless intra-EU migrants

• Our aim is ...

... to understand your questions and concerns

... to assist you in resolving your individual problems or with your wishes for personal development.

The Contact & Counselling Centre for People with Housing and Social Difficulties is funded by the Berlin Senate Department for Labour, Social Affairs, Gender Equality, Integration, Diversity and Anti-Discrimination, with funds from the Integrated Social Program (ISP).

Senatsverwaltung
für Arbeit, Soziales, Gleichstellung, Integration,
Vielfalt und Antidiskriminierung

BERLIN



CONTACT

Kontakt- & Beratungsstelle

für Menschen in Wohnungsnot & sozialen Schwierigkeiten
Torstraße 210
10115 Berlin

Phone: +49 30 .235 97 97 0

Fax: +49 30 .40 74 97 94

Mail: kontaktladen@klik-berlin.de

Web: www.klik-berlin.de

Traffic connection:

S-Bahn/city train: Oranienburger Straße/Nordbahnhof (S1, S2)

U-Bahn/metro: Oranienburger Tor (U6)

MetroTram: Torstraße/U Oranienburger Tor (M1, M5);
Nordbahnhof (M10, M8)

NOTES:

.....

.....

.....

.....

.....

.....

.....

.....

.....

.....



CONTACT & COUNSELLING CENTRE

FOR PEOPLE WITH HOUSING AND SOCIAL DIFFICULTIES

WWW.KLIK-BERLIN.DE

WE SUPPORT YOU BY ANSWERING YOUR QUESTIONS & SHOWING YOU NEW APPROACHES & POSSIBILITIES!

First of all, we figure out which questions you need to get answered. This could be, alongside with your housing situation, for example related to

- Securing your livelihood/financial situation
- Social relations
- Health issues
- Education/work

At the beginning of our cooperation we need to figure out and clarify your support needs.

- What do you want to achieve?
- What do you need?

In the next step we put our heads together about how to reach your goal. We sort out

- What are you able to manage by yourself with the possibilities available?
- Where do you need support from somebody else?
- Who can assist you to reach your goals?

We have a lot of information available about the structures and the functioning of systems of assistance in Berlin. Upon request, we refer you to appropriate assistance services.

We provide counselling services in German, English, Polish, Romanian and Bulgarian.

COUNSELLING SERVICES & CONTACT CENTRE WHERE?

Contact & Counselling Centre
for People with Housing & Social Difficulties
Torstraße 210
10115 Berlin
www.klik-berlin.de

WHAT & WHEN?

COUNSELLING

Open consultation hours (no appointment needed):

- Monday, Tuesday, Wednesday
10.00 - 11.30

and consultation appointments by arrangements.

OFFER FOR YOUNG PEOPLE OF UP TO 26 YEARS

- Thursday
14.00 - 18.00

open for young people of up to 26 years of age

(KONTAKTLADEN): showers, washing machines, warm meal, computers, Wi-Fi, group activities, psychosocial counselling without appointment, vet **HundeDoc** upon prior notice

- For capacity reasons, we only issue postal addresses as part of the counselling process.
- If your problem is ONLY finding an apartment, unfortunately we cannot assist you.

KLIK E.V. IS A NON-PROFIT ASSOCIATION, PROVIDING YOUTH & HOMELESS ASSISTANCE SERVICES IN BERLIN.

The KLIK association was founded in 2012 with the aim of concentrating on the chances of full social participation of young homeless people in Berlin and of increasing them by emancipatory and empowerment-oriented educational activities, by social counselling as well as by advocacy oriented public relations.

KLIK e.V. office:

Liniestraße 119, 10115 Berlin
Phone: +49 30 . 235 97 97 21, +49 30 235 97 97 23
Register Court: Amtsgericht Charlottenburg
Register of Associations: VR 31870B
Tax ID: 27/670/61724

Board of Directors: Prof. Dr. Claudia Steckelberg, Sarah Büsse, Prof. Dr. Vincenz Leuschner

Advisory Board: Dr. Klaus Jankowski, Klaus Finneiser, Prof. Dr. Philipp Enger, Dr. Martin Römermann

Administration and Project Management: Alexandra Post, Marcel Nouvertne

Bank details:

GLS Bank
IBAN DE28430609671142557300
BIC GENODEM1 GLS

KLIK e.V. is a member of



Our sponsors:



Linklaters